

## **Fidelma Greene Consulting Privacy Policy**

This privacy policy explains how Fidelma Greene Consulting uses the personal data we collect from you when you use our website.

Topics:

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What data do we collect?

Fidelma Greene Consulting collects the following data:

- Personal identification information (Name, email address, address and your phone number, etc.)
- We store summarised session notes that you also have access to, on a third party software platform.

How do we collect your data?

You directly provide Fidelma Greene Consulting with most of the data we collect. We collect data and process data when you:

- Register online or place an order for any of our products or services.

- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.
- Register to use our third party software platform to track your coaching progress.

Fidelma Greene Consulting may also receive your data indirectly from the following sources:

- When you register for webinars or attend workshops and share your email address and name with us.

How will we use your data?

Fidelma Greene Consulting collects your data so that we can:

- Process your order and manage your account.
- Email you with special offers on other products and services we think you might like.
- Email you mindset and leadership tips on our regular newsletter.

When Fidelma Greene Consulting processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

How do we store your data?

Fidelma Greene Consulting securely stores your data at 1 Abbeyvale Rise, Swords Manor on a laptop and on the cloud and this laptop is protected by Norton 360 software.

Fidelma Greene Consulting will keep your personal data for 7 years. Once this time period has expired, we will delete your data by removing your coaching data from our electronic files and removing your data records from our filing system.

Marketing

Fidelma Greene Consulting would like to send you information about products and services of ours that we think you might like, as well as those of our partner businesses.

- We do not partner with other businesses and will add them here if this changes.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop Fidelma Greene Consulting from contacting you for marketing purposes or giving your data to other third parties we use as part of our business.

If you no longer wish to be contacted for marketing purposes, please [click here](#).

What are your data protection rights?

Fidelma Greene Consulting would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request Fidelma Greene Consulting for copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that Fidelma Greene Consulting correct any information you believe is inaccurate. You also have the right to request Fidelma Greene Consulting to complete the information you believe is incomplete.

The right to erasure – You have the right to request that Fidelma Greene Consulting erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that Fidelma Greene Consulting restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to Fidelma Greene Consulting's processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that Fidelma Greene Consulting transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email:

Call us at: 087-9442048

Or write to us: [fidelma@fidelmagreene.com](mailto:fidelma@fidelmagreene.com)

## Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology

For further information, visit [allaboutcookies.org](http://allaboutcookies.org).

How do we use cookies?

Fidelma Greene Consulting uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website.

## What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- **Functionality** – Fidelma Greene Consulting uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.
- **Advertising** – Fidelma Greene Consulting uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. Fidelma Greene Consulting sometimes shares some limited aspects of this data with third parties for advertising purposes. We may also share online data collected through cookies with our advertising partners. This means that when you visit another website, you may be shown advertising based on your browsing patterns on our website.

## How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

## Privacy policies of other websites

The Fidelma Greene Consulting website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

## Changes to our privacy policy

Fidelma Greene Consulting keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 9 September 2025.

## How to contact us

If you have any questions about Fidelma Greene Consulting's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: [fidelma@fidelmagreene.com](mailto:fidelma@fidelmagreene.com)

Call us: 087-9441048

Or write to us at: 1 Abbeyvale Rise, Swords Manor, Swords, Co. Dublin K67E7F9

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Fidelma Greene Consulting has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.

Email: [info@dataprotection.ie](mailto:info@dataprotection.ie)

Address: The Data Protection Commissioner, Canal House, Station Road, Portarlington, Co. Laois

Call: 0761104 800 or LoCall 1890 252231